
Privacy Policy for PayParkSMS

Last Updated: March 9, 2025

TechFusion operates the mobile application **PayParkSMS** (the "App"). This Privacy Policy explains how we collect, use, and protect your personal information when you use our App.

1. Information We Collect

1.1 Information You Provide

When using PayParkSMS, you may provide the following information:

- **Account Information:** Your name and email address if you create an account.
- **Car License Plate:** Required to send SMS for parking payments.
- **Support Requests:** Any information you provide when contacting our support team.

1.2 Automatically Collected Information

We may automatically collect:

- **Device Information:** Such as device model and operating system version.
- **Usage Data:** Including app interactions and feature usage.
- **Location Data (if enabled):** Used to determine your city for location-based parking features.
- **SMS and SIM Data (if enabled):** Needed to select the SIM card from which SMS will be sent.

1.3 Third-Party Services

Our App integrates third-party services, including:

- **Google Play Services** (for authentication and security).
- **Firebase Firestore** (for storing user data).

Each third-party provider has its own privacy policy, which we encourage you to review.

2. How We Use Your Information

We use your data to:

- ✓ Provide and improve the App's features.
- ✓ Respond to customer support requests.

- ✓ Enhance security and prevent fraud.
 - ✓ Comply with legal obligations.
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3. How We Share Your Information

We **do not sell** your personal data. However, we may share it with:

- **Service Providers:** Trusted third parties that help us operate the App (e.g., Firebase Firestore).
 - **Legal Authorities:** If required by law or to protect our legal rights.
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4. Data Security

We implement security measures to protect your data from unauthorized access, disclosure, or misuse. However, no online transmission is entirely secure.

5. Your Rights & Choices

You have the right to:

- ✓ Access, update, or delete your personal data.
 - ✓ Withdraw consent for data collection (e.g., disable location access).
 - ✓ Contact us regarding any privacy concerns.
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6. Data Retention

We retain your data only as long as necessary to provide services or comply with legal requirements.

7. Third-Party Links & Services

Our App may contain links to third-party services (e.g., payment processors). We are not responsible for their privacy practices.

8. Children's Privacy

Our App is not intended for children under 13, and we do not knowingly collect data from minors.

9. Changes to This Privacy Policy

We may update this Privacy Policy periodically. Significant changes will be communicated via the App or email.

10. Contact Us

For any privacy-related questions, please contact us:

 **Email:** contact@techfusionstudio.com

 **Company:** TechFusion
